



Appln. No. 09/847,490  
Extension Request dated May 6, 2004  
Reply to Office Action of November 6, 2003

Attorney Docket No. 00860/RPM

**IN THE UNITED STATES PATENT  
AND TRADEMARK OFFICE**

Applicant : William EGGERS  
Serial No. : 09/847,490  
Filed : May 2, 2001  
For : SERVICE REQUEST  
COMMUNICATION SYSTEM  
Art Unit : 2635  
Examiner : Brian A. Zimmerman  
Confirm. No.: 6266  
Customer No.: 01933

**PETITION FOR EXTENSION OF TIME**

Mail Stop Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

S I R :

Applicant hereby petitions for a three (3) month extension  
of time for timely filing of the paper(s) filed concurrently  
herewith.

Extended time expires May 6, 2004.

05/10/2004 AOSMAN1 00000031 09847490

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1450

*Marilyn Stulte*  
Marilyn Stulte

In the event that this Paper is  
late filed, and the necessary  
petition for extension of time  
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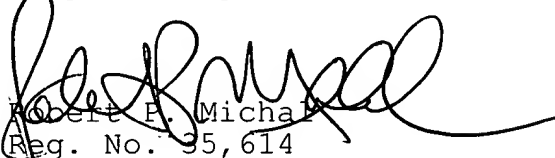
**MAY 17 2004**

**Technology Center 2600**

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A check for \$475.00 is attached to cover the Patent Office fee. If any further fees are required, authorization is given to charge same against Account No. 06-1378.

Respectfully submitted,

  
Robert P. Michael  
Reg. No. 95,614

May 6, 2004

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